

Refund Policy

Tribe Global Ventures Pty Ltd

Tribe is committed to providing a seamless experience for all participants of our international expansion missions, offsites, and other events. This refund policy outlines the terms and conditions related to cancellations, refunds, transfers, and rescheduling.

For our UK and USA international expansion missions, all participants are required to have in place their own travel insurance to cover their mission fees and travel costs should they be unable to travel for any reason.

1. Cancellation by Participant

Participants may cancel their registration in writing at any time and be eligible for the following refunds of the total full event price due:

Cancellation notice period	Eligible refund of full event price *
45 days prior to the event start date	100%
15-45 days prior to the event start date	50%
15 days or less prior to the event start date	Nil
No show / non-attendance	Nil

2. Cancellation by Tribe Global Ventures

In the rare event that Tribe must cancel the event due to unforeseen circumstances, participants will receive a full refund of the registration fee. Tribe will notify all participants of the cancellation and process refunds.

3. Substitution of Participants

If a participant is unable to attend after registering, they may ask to transfer their place to another eligible individual. Such requests must be made in writing at least 7 days prior to the start of the event. Acceptance of any such transfer request is at the sole discretion of Tribe. Tribe reserves the right to pass on any costs or expenses incurred in transferring the place to the new participant.

4. Force Majeure

In case of a force majeure event (e.g., acts of God, war, pandemic-related restrictions, government regulations), Tribe will assess the situation and provide options for rescheduling, transferring to a future mission, or offering partial refunds, where applicable. However, Tribe is not responsible or liable for any costs incurred due to such events. All participants on our international expansion missions are required to have in place their own travel insurance to cover their mission fees, travel costs and other expenses for such events or for any reason should their travel be disrupted.

5. Travel-Related Costs

Please note that the refund policy applies only to the event registration fee. Tribe is not responsible for any travel-related or other personal expenses incurred by participants, including but not limited to airfare, accommodation, transportation, or insurance costs.

Participants are advised to book travel arrangements that are refundable or flexible to avoid additional costs in case of cancellation and to purchase their own travel insurance.

6. Refund Processing

Refunds will be processed to the original method of payment within 21 business days after cancellation. Please note that your financial institution may require additional time to process the refund.

7. Changes to the Refund Policy

Tribe reserves the right to amend this refund policy at any time. Any changes will be communicated to registered participants prior to the event.